



Prevocational Services:

A Training on the
Revised Service Definition and
New Technical Guidelines
for the Family Care,
Family Care Partnership Programs,
and PACE

Welcome to this training on Prevocational Services for care managers and other staff working in Family Care, Family Care Partnership, and PACE. This training will familiarize you with the revised service definition for Prevocational Services that is now being used by Family Care, Family Care Partnership, and PACE. This training will also help you understand the content of the Technical Guidelines for Prevocational Services that the Department issued on June 3, 2010.



Overview of Training

- 15 minutes to complete each module
- You can complete the modules as time permits
- All modules should be completed within 14 days of starting the training.

This training contains six separate modules. We expect that you need no more than fifteen minutes to complete each module. You do not have to complete all of the modules at one time. You may exit the training after completing one or more modules and then return to continue the training at your convenience. You'll benefit the most from this training if you complete all six of the modules within two weeks of starting the training.



Overview of Training


- Submit questions at the end of each module
- All questions will be compiled into a Q&A document
- The Q&A document will be posted and regularly updated on the Family Care Program Operations web page:

<http://dhs.wi.gov/lcicare/ProgramOps/Index.htm>

At the end of each module, you will have the opportunity to submit any questions you may have about the module. All questions will be answered in a Q&A document that will be posted on the Wisconsin Family Care Program Operations web page. On your screen you can see the address for this web page. This Q&A document will be updated over time so that all questions submitted are included in the document. Managed Care Organizations will be notified each time the Q&A document is updated.



Download Resource Document

- Download the Prevocational Services Technical Guidelines by clicking on  below
- The revised Prevocational Services definition is included in this document.
- CMS approved the revised service definition for use in Family Care, Family Care Partnership and PACE.

Before continuing with the training, please download and save the Prevocational Services Technical Guidelines document by clicking on the paperclip at the bottom right corner of the presentation. This document includes the revised Prevocational Services definition that has been approved by CMS for use in the Family Care, Family Care Partnership, and PACE programs. CMS stands for the Centers for Medicare and Medicaid Services which is the federal agency that authorizes Wisconsin to operate Family Care and provides approximately 60% of the funding for the program. Throughout this training, please note that when we use the term "Family Care" we are referring to Family Care, Family Care Partnership, and PACE programs. After downloading the Prevocational Services Technical Guidelines please press the next button to begin module 1.